

Text      E-mail      Call

**A flexible office assistant that never needs a break.**  
 Keep your office schedule flowing.  
 Prepare. Click. Remind.



**No Shows are estimated to be a \$150 Billion a year problem!**

*(Based on an average of \$150-\$200 per unused appointment slot for individual providers. This can go up to \$500 per slot for surgeons!)*

Another variation on these numbers suggests that averaging two no shows per day could lead to \$104,000 loss per provider each year. Recovering those appointments could allow your office to add 1-2 additional staff members. Could that help your office or your bottom line?

Even if you spend the time and resources to call each patient, how many times will you call them? When is the best time to call? What if you can't get a person and you can only try to leave a message? ADAMS+ is your new option!

**Keep in constant communication with your patients automatically!**



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**Call. We'll show you how easy it is!**



**Text, E-mail, Call, Schedule, and so much more!**

**The All-New ADAMS+**  
 Automated Appointment Management System

## Recall Wizard

- Set your practice's recall preferences once and then let it go
- Recall messages are sent out automatically, every day
- Patients can schedule online with a link from their recall message
- Recall messages are sent based on the last recall appointment date

## Multiple Languages are also available for you & your patients.

Recall Wizard

Online Scheduler

## Online Scheduler

- Patients can book appointments, 24/7, online. The online scheduler displays appointment availability in real time, & bookings are updated instantly into THOMAS
- Select which providers, procedures, & times are displayed & each procedure can be customized by allotted time
- Patients can waitlist themselves
- "Blacklist" blocks chronic cancellers from scheduling online

## Reputation Management

- Collect authentic online reviews using our special templates that discourage negative reviews from being posted online
- Integrated with the major review platforms
- Determine settings that will alert you when a negative review is posted online, so you can address it

Social Media, Reputation, Marketing

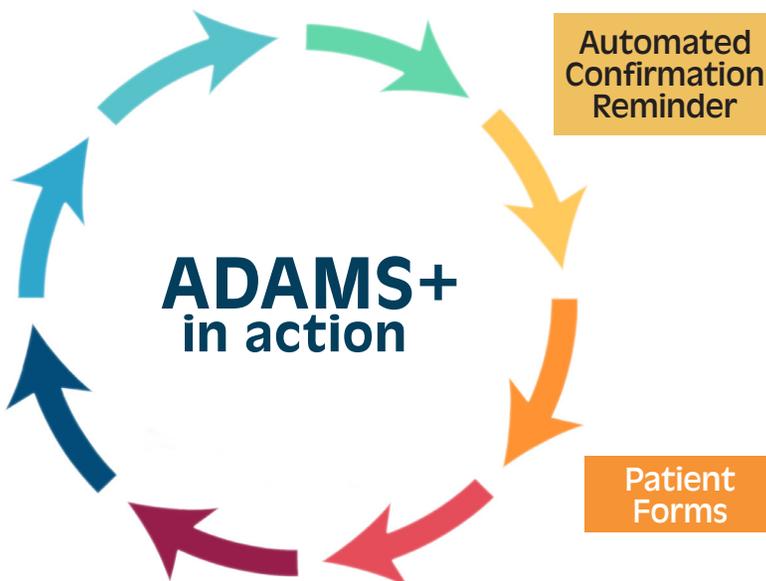
Treatment Plans

## Treatment Plans & Info

- Present your patients with treatment plans & obtain their consent in a simple & convenient way
- Treatment plans & forms can be pulled from THOMAS
- Patients can digitally sign on the spot

## Missed Appointment Studies Reveal

- Forgetfulness is the #1 missed reason
- 24% of those patients said they tried to cancel, but couldn't, so you need to make it easy
- 70% of patients who missed their appointment didn't return for up to 18 mo, or never
- Long wait times
- Calls are worthless unless you actually get the person- text is better & preferred by patients



Automated Confirmation Reminder

## Set It and Forget It Customizable Automated System

- You set the procedure types, providers, times & intervals for all outgoing messages
- Data syncs with THOMAS 24/7 as it changes
- Pre & Day of appointment reminders, recalls, & post appointment follow-up are all options
- Patients confirm appointments & add them to their calendar with the click of a button
- Once confirmed, ADAMS+ will not continue to send annoying confirmation messages
- If the patient can't confirm, the True Text lets them send a request to reschedule, without having to call your office

Patient Forms

Check-in Curbside or Office

True Text Communication

## TrueText

- Real-time, true 2-way texting lets patients converse quickly via text, instead of calling & waiting on hold
- Exclusive conversation view lets staff members view & manage the same discussion
- Every conversation string is saved & archived
- Instant desktop notifications for incoming texts

## Patient Forms & Check-in

- Streamline patient intake, update, & check-in with digital forms & let patients register and check-in from anywhere
- Patients can complete & digitally sign their registration, medical history & insurance forms
- Create & use customized consent forms
- New patients can complete intake forms securely from home
- Forms are saved directly into eTHOMAS