## The all new ADAMS+

AutomateD Appointment Management System



## ADAMS+

Meet the NEW ADAMS+ fullservice patient communications tool. The best TEAM of assistants you've never hired!

#### Call now! 800.645.0955 Let us show you how.



#### No Shows are estimated to be a \$150 Billion a year problem!

(Based on an average of \$150-\$200 per unused appointment slot for individual providers. This can go up to \$500 per slot for surgeons!)

Another variation on these numbers suggests that averaging two no shows per day could lead to \$104,000 loss per provider each year. Recovering those appointments could allow your office to add 1-2 additional staff members. Could that help your office or your bottom line?

Even if you spend the time and resources to call each patient, how many times will you call them? When is the best time to call? What if you can't get a person and you can only try to leave a message? ADAMS+ is your new option.

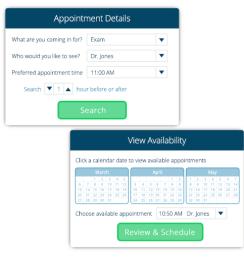
#### ADAMS+ (For your Patients)

Simplify and allow patients more control

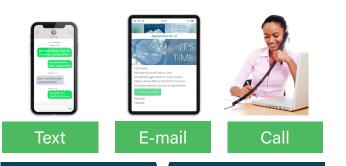
- Patients can receive information & communicate with you the way they want: text, email or voice
- Patients can confirm appointments with one click
- New and existing patients can easily schedule appointments online 24/7
- Patients can waitlist themselves for preferred appointments
- Patients can schedule online with a link from their recall message
- Recall messages are sent based on the last recall appointment date, so patients aren't trying to schedule too early for their insurance
- Patients can complete & sign forms (registration, medical history and insurance) securely from the comfort of their own home
- Patients can initiate text conversations with the practice instead of calling in and waiting on hold
- Multiple language options are available for all communications
- Give Ratings, Reviews, and "Share us"







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### A flexible office assistant that never needs a break.

Prepare. Click. Remind.

#### ADAMS+ (For your Office)

Boost your patient communications

- Connect via text, email, or voice
- Automated Confirmations & Reminders are updated directly into your eTHOMAS scheduler
- Recall messages are sent based on the last recall appointment date & are sent daily
- Set the parameters for all your outgoing messages. Customizable templates for recall, info, promos, etc. are all built-in
- New & existing patients can easily schedule appointments online 24/7. You define the exact parameters of the appointment types & slots that are offered
- Online bookings are automatically updated directly into your scheduler, constantly (not just once a day or once an hour)
- "Blacklist" blocks chronic cancellers from scheduling online
- TrueText: Real-time, true 2-way texting platform. Every conversation string is saved and archived
- Exclusive conversation view enables different staff members to view and manage the same discussion
- Instant desktop notifications & incoming message ring for incoming texts