



## iPrescribe<sup>sm</sup> Frequently Asked Questions

### **Do I need to be connected to the Internet to use the app?**

Yes, you need to be online via a wi-fi connection or using cellular data to send prescriptions.

### **Can I use iPrescribe<sup>sm</sup> for both legend drug and controlled substance prescribing?**

Yes, you can prescribe everything in one place. As a current user of our desktop e-prescribing, all you need to do is obtain your credentials and sign-in to iPrescribe—no additional identity proofing necessary.

### **Is medication history available through the app?**

Yes, up to two years of complete medication history is accessible.

### **Is PDMP/PMP access available through the app?**

Yes, in-workflow PDMP access is available for selected states. To view a list of states with PDMP and iPrescribe integration, [click here](#).

### **Can office staff use the app?**

Yes, non-clinical staff can log in to the app, but will have limited access. Only a credentialed provider can sign and send prescriptions.

### **Can a staff member create a prescription and save it so I can sign and send later?**

Yes, a staff member can queue up prescriptions. They will be saved to the “pending” section in iPrescribe and the prescriber attached to the script will receive a push notification when there is a pending script waiting for them.

### **Can I see pending prescriptions and renewals of other providers in my practice?**

Yes, and you can filter by provider to only see the prescriptions you want to see.

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### **Is there a “favorites” list?**

Yes, you can create favorite prescriptions in iPrescribe. We even take it one step further - the app uses two state-of-the-art smart technologies:

- *SmartSearch<sup>SM</sup>* – When you start typing a drug name, the app suggests medications based on your specialty (e.g., pediatricians will see names of pediatric drugs, psychiatrists will see psychiatric drugs)
- *SmartStrings<sup>SM</sup>* – Remembers sig information for commonly written prescriptions and fills it in for you so you just have to check and approve; there’s no extensive typing on your mobile device screen

### **Will data in the app be reflected in my EHR, in addition to Rcopia®?**

This can be set up; we just need to consult with the care organization or prescriber about the details.

### **What if I work in multiple practices?**

You can see data from each practice in the app, and easily toggle between them.

### **Can I print a prescription?**

You can print via fax. iPrescribe has an auto-fax feature under settings; just enter the number of your preferred fax machine and you will receive a non-fillable copy of each prescription you send from iPrescribe. This allows you to keep paper copies or have staff enter the information back into the EMR.

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